




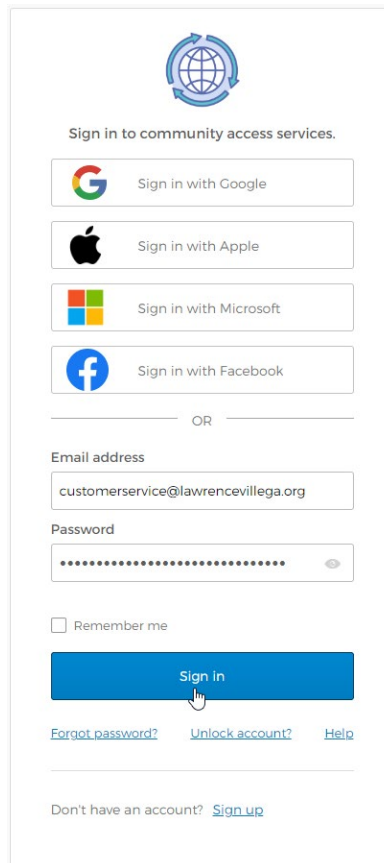
# LAWRENCEVILLE UTILITIES

## City of Lawrenceville Customer Self Service Utility Billing Account Linking Guide


Open a web browser and navigate to: [www.lawrencevillega.org/css](http://www.lawrencevillega.org/css).


Click the login  button in the top-right corner of the screen.


Enter your email address and password you then click “Sign in”.




Sign in to community access services.

 Sign in with Google

 Sign in with Apple

 Sign in with Microsoft

 Sign in with Facebook

OR

Email address  
customerservice@lawrencevillega.org

Password  
.....

Remember me

[Sign in](#)

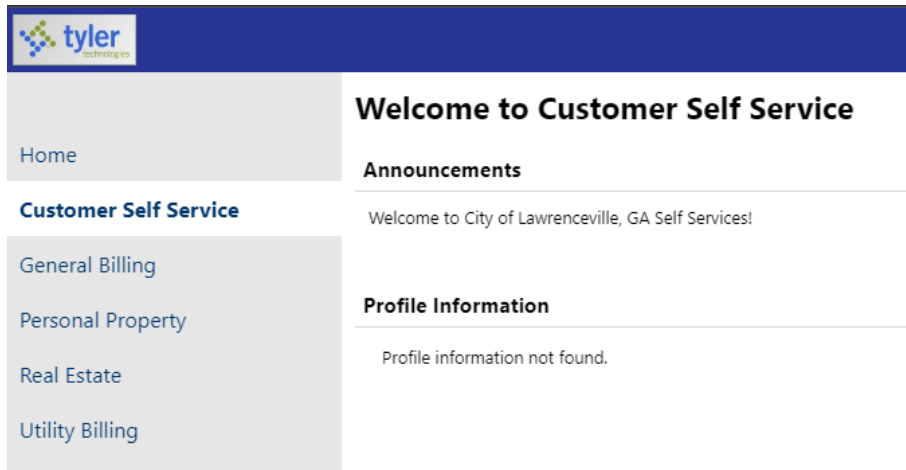
[Forgot password?](#) [Unlock account?](#) [Help](#)

Don't have an account? [Sign up](#)



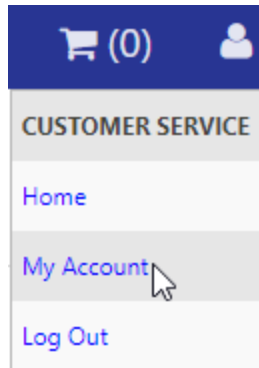
# LAWRENCEVILLE UTILITIES

You should be successfully signed in and see a similar page as below:



Click the “User Menu” icon  in the top-right corner of the screen.

Click “My Account”:



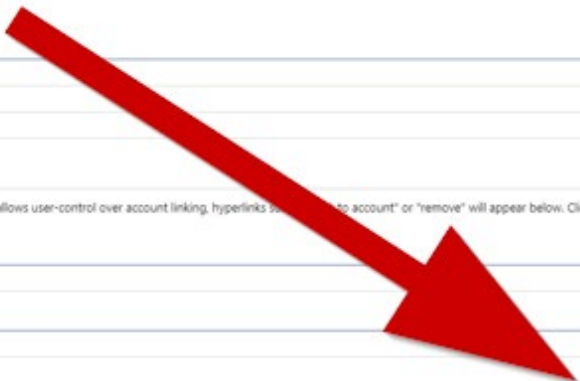


# LAWRENCEVILLE UTILITIES

Click “link to account” on the right side of the page in line with “Utility Billing Accounts”

## Account Settings

<b>Account Information</b>	
Now logged in as	CUSTOMERSERVICE@LAWRENCEVILLEGA.ORG
Last successful login	8/3/2022
E-Mail address	customerservice@lawrencevillega.org
<b>Linked Accounts</b>	
Existing accounts can be “linked” to your self-service user id. These links give you quick access to an account’s details, bills, etc. For each self-service module that allows user-control over account linking, hyperlinks such as “link to account” or “remove” will appear below. Click a module’s “link to account” to reach the page where new account links can be created, and where additional instructions are provided.	
<b>Customer Accounts</b>	<a href="#">link to account</a>
There are currently no linked accounts	
<b>Personal Property Accounts</b>	
There are currently no linked accounts	
<a href="#">Go To Module Homepage</a>	
<b>Utility Billing Accounts</b>	<a href="#">link to account</a>
<b>Account</b>	Customer
There are currently no linked accounts	
<a href="#">Go To Module Homepage</a>	



Enter your Account Number and Customer Number/ID (CID) and click “Submit”:

## Utility Billing Account Link Setup

Account Number \*

9000075

Customer Number/ID \*

66064

Submit

Cancel





# LAWRENCEVILLE UTILITIES

You should see your account number and customer number/ID in the Utility Billing Accounts section.

Click your account number under Utility Billing Accounts on the left side to see your account summary.

## Account Settings

<b>Account Information</b>		
Now logged in as	CUSTOMER	LAWRENCEVILLEGA.ORG
Last successful login	8/3	
E-Mail address	erservice@lawrencevillega.org	
<b>Linked Accounts</b>		
Existing accounts can be "linked" to your self-service user id. These links provide quick access to an account's details, bills, etc. For each self-service module that allows user-control over account linking, hyperlinks such as "link to account" or "remove" will appear below. Click a module's "link to account" to reach the page where new account links can be added and where additional instructions are provided.		
<b>Customer Accounts</b> <a href="#">link to account</a>		
There are currently no linked accounts.		
<b>Personal Property Accounts</b>		
There are currently no linked accounts.		
<a href="#">Go To Module Homepage</a>		
<b>Utility Billing Accounts</b> <a href="#">link to account</a>		
<b>Account</b>	<b>Customer</b>	
<a href="#">XXXXXXXXXX</a>	66064	<a href="#">remove</a>



# LAWRENCEVILLE UTILITIES

After clicking your account number, you can see your account information including your current balance, payments, customer information, and services. **You can sign up for automatic payments, change your mailing address, enter service requests, and manage bills.**

## Utility Billing

### Account Summary

[Link to Account](#) | [Sign up for EFT Automatic Payments](#) | [Request Change of Address](#) | [Service Requests](#) | [Manage Bills](#)

#### Billing Account

**Service Address** 70 S. Clayton ST  
**Account Number** 9000075

#### Your Current Balance

**Amount Due Now** \$0.00  
**Payment Due Date**

#### About Your Payments

No payment activity found

#### Customer Information

**Name** CUSTOMER SERVICE  
**Address** 70 S. Clayton St.  
Lawrenceville, GA 30046  
**Customer ID** 66064  
[Request Change of Address](#)

#### Services

Service	Code	Start Date	Stop Date	Status	Consumption History
GAS - RESIDENTIAL	21000	8/3/2022		ACTIVE	None
ELECTRIC - RESIDENTIAL	31000	8/3/2022		ACTIVE	None
ELECTRIC SALES TAX	41000	8/3/2022		ACTIVE	None
GAS SALES TAX - GWINNETT	45000	8/3/2022		ACTIVE	None